

How to place an order with Independence Australia

If you're new to online shopping, here's how to shop with Independence Australia in a few simple steps.

1



Create Shopping Basket

To get started, type store.independenceaustralia.com into your web browser.

1. Use **search bar** at the top of the screen or menu options to find products.

2. Select item with **Add to Basket**

3. Enter quantity PKT Qty

4. Click **Add to Basket** to move item to shopping basket. Repeat steps until shopping is complete.

5. Click to review your shopping list.

6. Click **Checkout Now** when product selection is complete.

2



Confirm Shipping

7. Review order summary.

8. Add your **personal details**, choose a delivery option and confirm any delivery instructions.

9. Click **Next**

3



Checkout

10. Choose a **payment method** and enter your credit card or PayPal details.

11. Tick ☐ I accept the Terms and Conditions*

12. Click **Place Order** to complete your transaction.

13. Look out for an **email** confirming your order details.

Tips for Ordering Online

- You'll need an **email address** to place an order
- Choose **"Discreet Packaging"** to keep your delivery box details private
- Hit **"Back" button** at any time to go back a step

- Set up an **account** so you can reorder products easily and track order status
- Link your **web account** with your existing Independence Australia account by using the same contact details in your online registration.

Your purchase makes a difference

When you shop with Independence Australia, you're doing more than you think. The funds generated from the sale of our healthcare products provide access to programs which help people with a disability in Victoria live a more independent life.



Thank you from

Philomena

"Psychology and counselling services from Independence Australia have helped me navigate just what I want to get out of life"

Thank you from

Jess

"The care I receive from support workers provided by Independence Australia helps me have a great quality of life"

Thank you from

William

"Access to respite from Independence Australia and information on funding schemes has made a huge difference in the lives of my family"

Find out more about the people we help at www.independenceaustralia.com.au/ia-helps-me

Or you can shop with us again at store.independenceaustralia.com